

## Thank you so much for visiting Tynemouth Aquarium.

Please help us to keep you and the Tynemouth Aquarium team safe during your visit by observing the following measures:



Please only visit Tynemouth Aquarium if you feel well. If you have any of the following symptoms: a fever, a new and persistent cough or a loss of, or change to, your sense of smell or taste, please do not enter, please do not put our team or other visitors at risk.



We have a **one way route** around the aquarium. Please **remain in your visiting grou**p and keep together around our





Please be aware there **may be unavoidable queuing and waiting times** during your visit. We are doing our best to keep visitors and staff safe whilst creating an enjoyable experience for all. **Note our online tickets are valid for 6 months.** 



Please keep a safe distance from our team members and other visitors during your visit.



At till points we ask that only one member of your group approaches the counter and you adhere to queue position guidance. Card/ contactless payment is preferred although we can accept other forms of payment. exhibits. We expect excited children but keep them close and ensure you all respect the one way system.



Please leave **pushchairs and prams** in **the buggy park** to allow extra space if possible.



Make a conscious effort to ensure you and all members of your group **avoid where possible the touching of hard surfaces** including aquarium glass and ledges.



Face coverings are **advised to be worn in all indoor settings** unless eating or drinking in designated areas. Children under the age of 11 are not required to wear a face covering, additionally other exemptions apply.

\*Further exemptions may apply



Please sanitise your hands on arrival at the entry point where a hand hygiene cleaning station is located. Hand Hygiene is essential. Please make use of the hand sanitising stations and hand washing facilities around the aquarium.

We hope you enjoy your visit; we look forward to welcoming you.

The Tynemouth Aquarium Team