



Thank you for visiting Tynemouth Aquarium, to help keep you and our team safe during your visit please observe the following new measures:

- If any school teacher or child is feeling unwell or has any of the following COVID-19 symptoms: a fever, a new and persistent cough or a loss of, or change to, your sense of smell or taste, please do not travel to Tynemouth Aquarium or enter the building.
- Entry for groups is around the front of the Aquarium through the main entrance, please keep the group together outside whilst the lead teacher books the group in at reception.
- Please remain in your visiting group and keep together around our exhibits. We do expect to welcome excited children but it is the teacher's responsibility to keep children close.
- Please adhere to the government social distancing guidelines by maintaining 2metres apart at all times from staff and other visitors. We have a one-directional route around the aquarium and reduced daily capacity to help make this possible.
- Bags and coats can be stored on the second floor in the 'school zone' near the education room; please note- personal belongings cannot be handled by staff members to reduce contact.
- Talks and feeding demonstrations will not be available to school groups due to their size and the impacts of social distancing for others. This includes the daily seal show; school groups can watch the show from the grassy area behind but will not be able to watch from the decked area directly in front of seal cove.
- Hand hygiene is essential, please make use of the additional hand sanitising stations provided and hand washing facilities around the aquarium, please ensure the safety instructions are followed especially for younger children.
- Make a conscious effort to ensure you and all members of your group avoid where possible touching hard surfaces, including aquarium glass.
- For play areas, the rules of the play area must be followed with hand sanitising before touching the equipment and following staff instruction.

We hope you have a wonderful visit!