

Birthday Party's at Tynemouth Aquarium

COVID-19 Health and Safety Measures

Thank you for booking your child's birthday party at Tynemouth Aquarium! Please help us to keep you and our staff safe during your visit by observing the following measures:

- Please only visit Tynemouth Aquarium if you feel well. If you have any of the following symptoms: a fever, a new and persistent cough or a loss of, or change to, your sense of smell or taste, please do not enter, please do not put our team or other guests at risk.
- A copy of this COVID Health & Safety charter should be signed as read and understood by the parent/guardian and returned to Tynemouth Aquarium before the party can commence.
- There is a strict limit on numbers attending a party, a minimum of 10 people and a maximum of 15 people in total can attend the event.
- Prior to the party date a list of children's and adults names attending the party will be required, this is to ensure maximum numbers are not exceeded, only the adults and children on the list are permitted to access the party room.
- Please do not arrive any earlier than your time slot, please ensure all guests are aware of this. Please use the main Aquarium front doors and use the queue markers available to maintain social distancing whilst queuing.
- There will be tables and chairs reserved for those listed, please ensure all guests are aware they should remain in their reserved seats where ever possible and should not group with others during the event.
- Once children have been dropped off in the party room, adults unless listed must leave straight away to minimise contact and crowding.
- Please sanitise your hands on arrival at the entry point where a hand hygiene cleaning station is located. Hand Hygiene is essential. Please make use of the hand sanitising stations and hand washing facilities around the aquarium.
- During the party the birthday child will have the opportunity to feed the fish; they must wear disposable gloves to complete this task and wash/sanitise their hands afterwards.
- Adults supervising the party will also be expected to supervise any washroom breaks, staff are not permitted to do this to reduce contact.
- The birthday party cake should be provided by the parents/guardians, due to COVID-19 we are unable to offer candles to limit any transfer, the cake can either be taken home after the party or the parent/guardian can cut and wrap the cake for the guests, staff are not permitted to do this to limit contact.
- In line with government guidance face coverings should be worn in indoor settings except in areas designated for eating and drinking. Children aged 11 and over should wear a face covering. Additionally other exemptions apply. Wearing of face coverings is not a replacement for social distancing and regular hand hygiene.
- At the end of the party the children will be taken downstairs from the party room ready to be collected, adults should use the main Aquarium front doors, using the queue markers to maintain social distancing until called forward to collect their child

We hope you have a great time!