

Dear Education Group Visitors,

Tynemouth Aquarium would like to reassure you that we are doing everything we can to ensure the safety of all of our visitors in response to ongoing Coronavirus (COVID 19) situation.

The department of education is not currently advising against domestic trips for children under 18 organised by educational settings. We continue to monitor the latest government advice closely and will take actions as directed.

We have taken additional measures developed on the advice of local public health authorities to make our cleaning and hygiene protocols even more rigorous:

- Our teams are receiving ongoing briefings and enhanced operating protocols
- We have increased cleaning of our premises including lifts, door handles, toilets, tables, chairs using cleaning products suitable for the killing of corona virus
- We have increased the deployment of antibacterial hand sanitisers
- We have displayed posters around the premises advising and reminding visitors of personal hygiene and government advice to reduce the spread of the virus.
- We have reduced the number of potential touch points around the premises.

In addition we are recommending increased hygiene actions during your visit such as those depicted in the attached poster. We would appreciate your cooperation with these recommendations.

And finally we also recommend using the following public health resources to explain why hygiene measures are important in preventing onward transmission of viruses.

<https://campaignresources.phe.gov.uk/schools>

We will continue to monitor all governmental advice closely and enforce actions as required.

Tynemouth Aquarium is open and looks forward to welcoming your school along!

Best wishes,

A handwritten signature in black ink, appearing to read 'Sharon Hedley', with a large, stylized flourish at the end.

Sharon Hedley  
General Manager